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HB2249

- 2018 session
- Effective 1/1/2020
- Impact For:
 - - Orders of Protection, [ARS 13-3602](#)
 - - Injunctions Against Harassment, [ARS 12-1809](#)
 - - Injunctions Against Workplace Violence, [ARS 12-1810](#)
 - - Emergency Orders of Protection, [ARS 13-3624](#)


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Process Change #1


- Court will transmit (via AOC) petition and order(s) to law enforcement or constable for service.
- Service Agency will retrieve petition and order through service portal.
- Plaintiff is no longer responsible for delivering order to initiate service.

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Process Change #2

- Arizona Administrative Office of the Courts (AOC) has implemented the Court Protective Order Repository (CPOR)
- As of 1/1/2020, the AOC became the holder of record




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AZPOINT System Overview





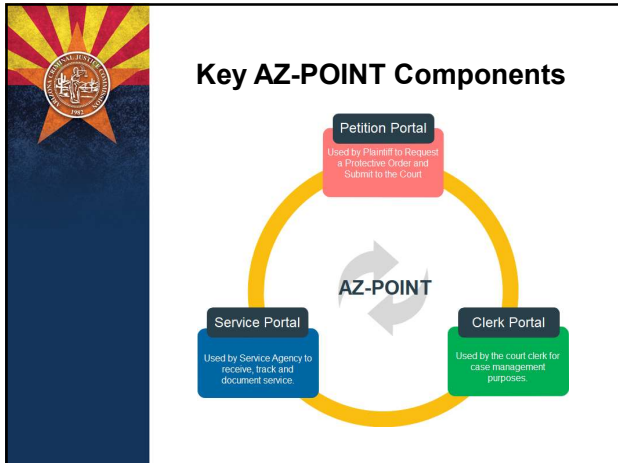
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Partnership with ACJC

- ACJC drafted legislation in collaboration with stakeholders.
- Established goals of:
 - Automating the Protective Order system
 - Increasing number of served Orders
 - Increasing number of Orders reported to NCIC
- Obtained grant funds to support AOC-ITD technology project

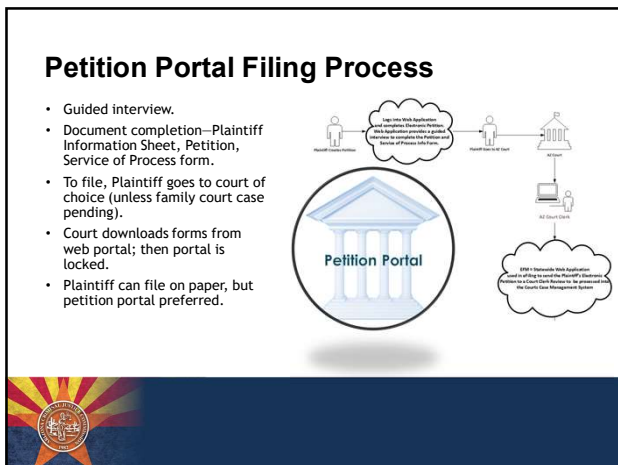
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Petition Portal Features

- Can create more than one petition—but only one petition/defendant.
- Generates a petition number for filing.
- Floating safety button.
- Computer safety information.
- Information on how to obtain a new email address.
- Contact information for ACESDV/NCADV and legal services.
- Hover help.
- Accessible on multiple devices (laptop, PC, Apple, Android, etc.)



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Landing Page



Welcome to AZPOINT

Welcome to AZPOINT, the Arizona Protective Order initiation and notification tool. Through an interview in this portal, you can quickly and accurately fill out the forms that are needed to request an Order of Protection at an Arizona court. An Order of Protection is a court order that is issued to stop a person from committing domestic violence or from contacting other people protected by the order. The portal will also help you figure out whether you, the plaintiff and the person from whom you are seeking protection (the defendant) have a qualifying relationship for an Order of Protection.

You may also use this portal if you're asking for protection on behalf of another person (either (1) a minor of whom you are the parent, guardian, or legal custodian or (2) an adult who is temporarily or permanently unable to request an order). Even if you are asking for protection on behalf of another person, you are still the plaintiff. The other person here will also appear on another part of the petition.

- If you do not have a qualifying relationship for an Order of Protection, you may be eligible to apply for an [Arizona Restraining Order](#). You must be able to allege at least two incidents during the past year during which the defendant harassed you.
- If you are an employer seeking protection of your business or employees, you may apply for an [Arizona Injunction](#) based on a single act or a series of acts of harassment.

- the battery is warm, at hand;
- you notice signs in data use or increased charges on your phone bill; or
- the person leaving from your house. Details about private conversations you've had with others and has had access to your devices.

Again, if you think the technology you are using is suspect, please set this window, wipe the history, and use a more secure device.

[View Your Petitions](#)

[Start A New Petition](#)

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Petition Creation

#1612 Petition Creation In Progress

[Plaintiff information](#) [Defendant information](#) [Family Court](#) [Protective Orders](#) [Additional Petitions](#) [Recent History](#) [Actions](#)

Plaintiff Information

Let's begin with information about you—the plaintiff. Your answers will be used to fill out the forms that you'll need to file a petition for a protective order at an Arizona court. You can stop and save your petition information at any time, and you can come back to it as often as you want to complete entering it. If you don't return to your petition for more than 30 days and continue working on your petition, your information will be removed. Information that is required is marked with a red asterisk. Selected questions have tooltips or question marks in a circle that open when you click on them.

As the plaintiff, you can ask the court to issue an order for your own protection OR on behalf of another person who needs protection, such as a minor or an adult who is temporarily or permanently unable to come to a court to file a petition.

[Toggle Open All](#)

Petition Information

Select the first option that applies to the relationship with the defendant: *

MARRIED (ONLY OR PRESENT)

[Next Section >](#)

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If your client wants to request a Protective Order

- Assist client with the guided interview in the AZPoint petition portal.
- Help the client obtain a new email address if necessary.
- Discuss—
 - Computer safety
 - Whether email or text notifications are safe for the client.
 - Risk of saving a password on a device or computer.
- Talk about the allegations with the client—provide information, not advice.
- Explain the court process.
- If you have resources, support the client at court.
- Get the word out!



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Injunctions Against Harassment

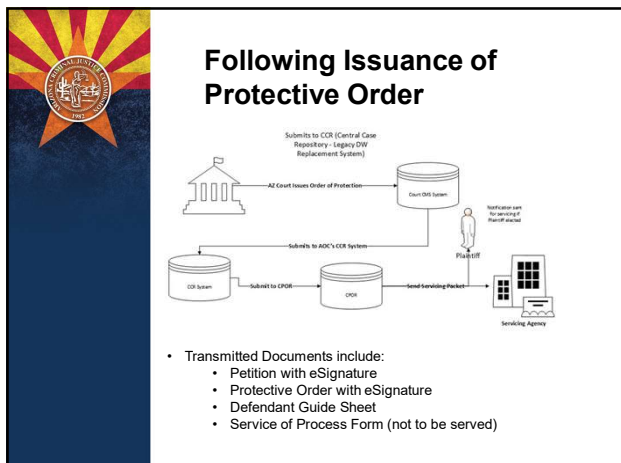
- Includes:
 - Injunction Against Harassment (IAH)
 - Injunction Against Workplace Harassment (IAWH)
- Plaintiff must arrange for service; pay fee (unless dating relationship or sexual violence).
- Server must file proof of service with the court within 72 hours via Service Portal.
- AZ Supreme Court is central repository; will register served IAH with NCIC.



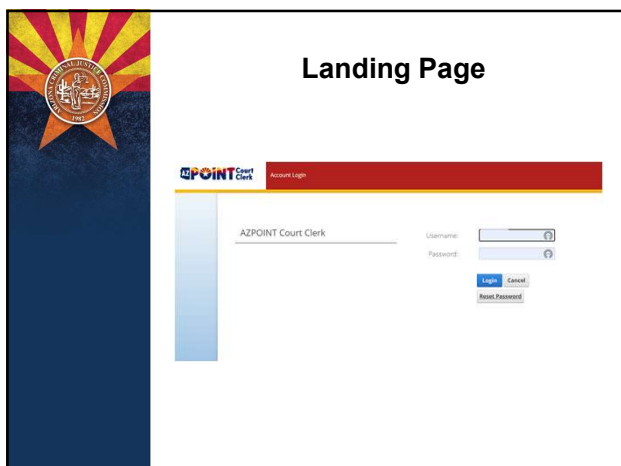
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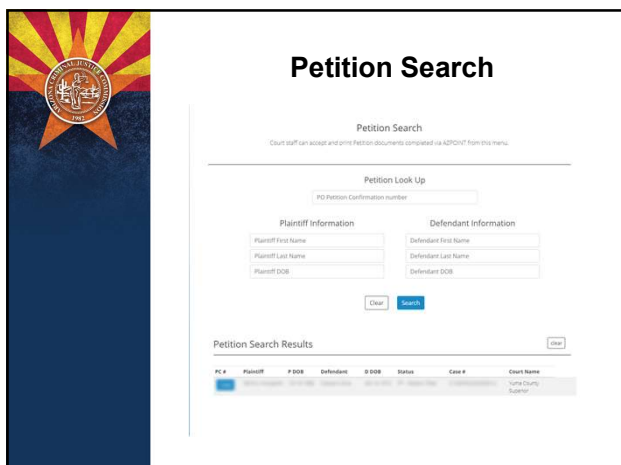
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Petition Summary

Petition Summary

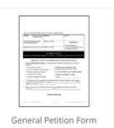
PC #	Plaintiff	P DOB	Defendant	D DOB	Status	Action
100	Person A	1/1/1980	Person B	2/2/1985	PP - Petition Filed	Cancel/Update

Documents For Printing




Plaintiff Information Sheet

Print



General Petition Form


Print



Service of Process Information Form

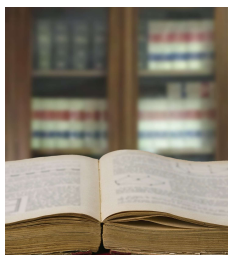
Print

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Rule 31, Arizona Rules of Protective Order Procedure

- Effective 1/1/2020
- Court to transmit OP to law enforcement for service on same day issued...
- Unless judge makes findings—on the record—of extenuating circumstances.
- Court must transmit for service no later than 72 hours from date of issuance.



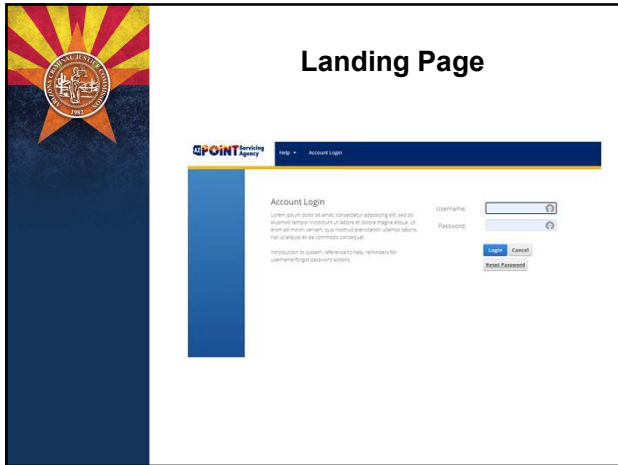
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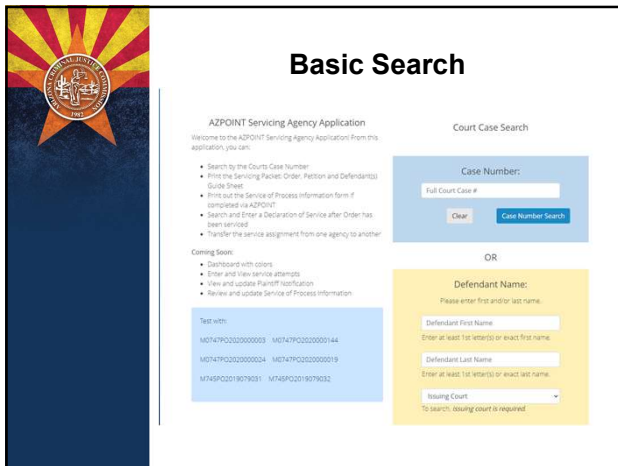


Service Portal

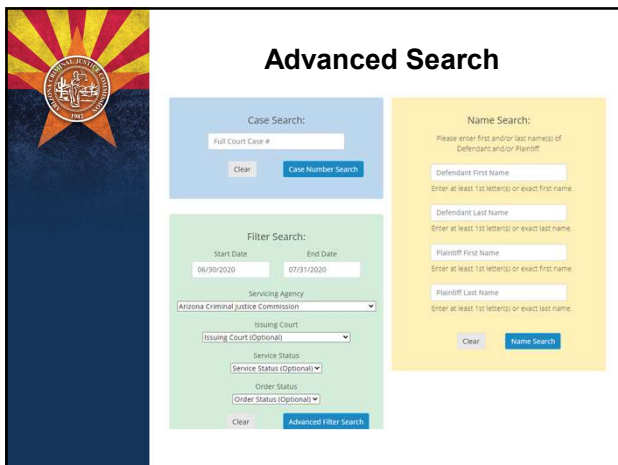
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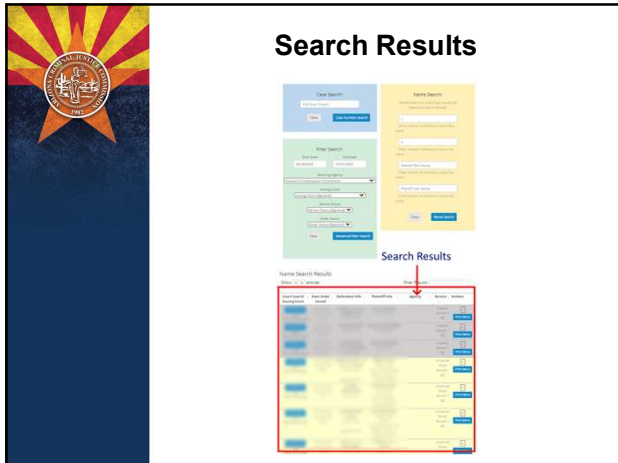
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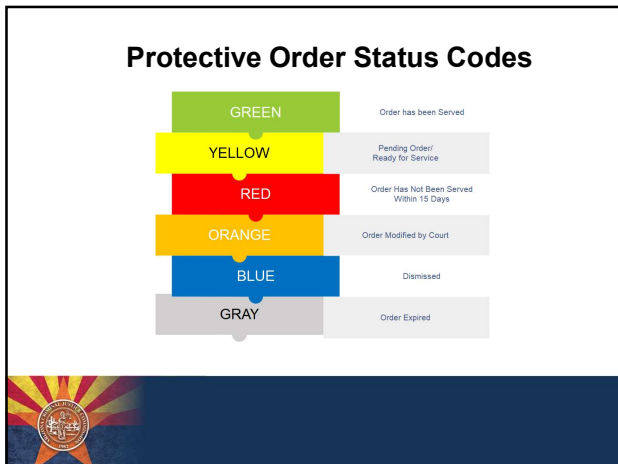
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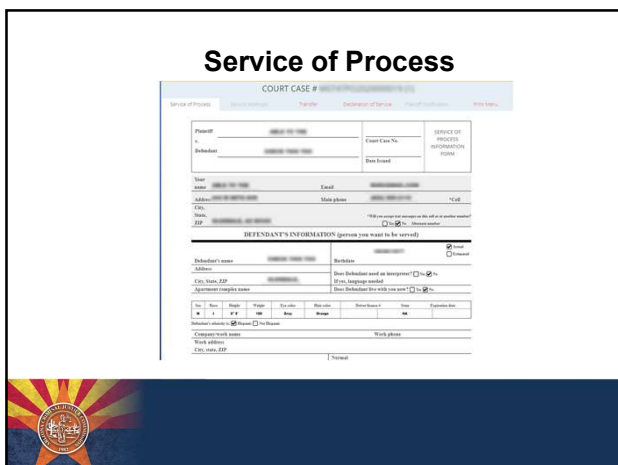
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Transfer History

COURT CASE # 19-013175-4

[Service of Process](#)
[Service Attempts](#)
[Transfer](#)
[Declaration of Service](#)
[Plaintiff Notifications](#)
[Print View](#)

Transfer the current service assignment from one servicing agency to another servicing agency.

Show 10 entries Filter Results:

Court Case # / Issuing Court	Date Order Issued	Minor	Defendant Info	Plaintiff Info	Agency	Date Served	Type of Doc Served	Who was Served
19-013175-4 / Glendale Municipal	01/11/2020	False	CHICK THYS TOD	4818 170 THS	Metropolitan Police Department	01/22/2020	PO	Defendant

Showing 1 to 1 of 1 entries

Previous

Next

Servicing Agency Transfer History Case # 19-013175-4

[Service of Process](#)
[Service Attempts](#)
[Transfer](#)
[Declaration of Service](#)
[Plaintiff Notifications](#)
[Print View](#)


Transfer the current service assignment from one servicing agency to another servicing agency.

Show 10 entries Filter Results:

Court Case # / Issuing Court	Date of Assignment	Current Agency	Transferring Agency	Reason
19-013175-4 / Glendale Municipal	01/11/2020 2:09:30 PM	Metropolitan Police Department	Metropolitan Police Department	2
19-013175-4 / Glendale Municipal	01/11/2020 1:19:21 PM	Arrowhead Justice Precinct Arrowhead Justice Court	Administrative Office of Court	2
19-013175-4 / Glendale Municipal	01/11/2020 1:00:17 PM	Arrowhead Justice Precinct Arrowhead Justice Court	Administrative Office of Court	1

Showing 1 to 3 of 3 entries

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Transfer

Show 10 entries

Filter Results:

Court Case # / Issuing Court	Date Order Issued	Minor	Defendant Info	Plaintiff Info	Agency	Date Served	Type of Doc Served	Who was Served
19-013175-4 / Glendale Municipal	01/11/2020	False	CHICK THYS TOD	4818 170 THS	Metropolitan Police Department	01/22/2020	PO	Defendant

Showing 1 to 1 of 1 entries

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Servicing Agency Transfer: 19-013175-4

[Service of Process](#)
[Service Attempts](#)
[Transfer](#)
[Declaration of Service](#)
[Plaintiff Notifications](#)
[Print View](#)

Transfer the current service assignment from one servicing agency to another servicing agency.

Case Number: 19-013175-4 Date of Transfer: 01/11/2020 4:14:59 PM


Name of Person Who Transferred: Agent / ID: 19-013175-4

Agency: Metropolitan Police Department

Transfer To:

Justification for the Transfer:

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Declaration of Service

COURT CASE # 19-013175-4

[Service of Process](#)
[Service Attempts](#)
[Transfer](#)
[Declaration of Service](#)
[Plaintiff Notifications](#)
[Print View](#)

After service has completed, please complete the Declaration of Service form. By completing this form, it will allow the AOC to submit to SCIC. AOC will send notification to the court to print out the completed Declaration of Service.

Show 10 entries Filter Results:

Court Case # / Issuing Court	Date Order Issued	Defendant Info	Plaintiff Info	Agency	Service	Options
19-013175-4 / Glendale Municipal	01/11/2020 Issued Order (OPI)	CHICK THYS TOD	4818 170 THS	Metropolitan Police Department	01/22/2020 Served via Service Order	Print Doc

Showing 1 to 1 of 1 entries

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Contact Information

Service Agency and Victim Advocate

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